



Summary of Doorway Activity as of 2/29/2020

Month to Month Totals Summary													
	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Oct '19	Nov '19	Dec '19	Jan '20	Feb '20	Totals
All new client calls	211	247	206	396	387	372	369	444	471	471	660	495	4,729
Individuals Seen	348	429	381	423	429	390	342	321	320	372	514	331	4,600
Naloxone Kits Distributed	71	643	714	501	1,185	980	984	1,507	1,306	1,228	1,302	1,200	11,621
Clinical Evaluations	262	303	285	318	312	285	276	237	315	285	292	232	3,402
Treatment Referrals	324	408	456	579	595	453	431	393	502	477	520	386	5,524
Individuals Served**	493	593	527	710	705	677	625	664	724	733	1064	737	8,252

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 2/1/2020 – 2/29/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	20	0	0	0	20
Cheshire Medical Center	19	13	3	0	35
Concord Hospital	20	16	14	5	55
DHMC	8	12	3	8	31
Granite Pathways-Manchester	26	14	25	0	65
Granite Pathways-Nashua	2	2	2	0	6
Littleton Regional Healthcare	23	0	0	1	24
LRGHealthcare	83	19	19	42	163
Wentworth-Douglass	50	20	12	14	96
Total	251	96	78	70	495



Summary of Doorway Activity as of 2/29/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	70
Cocaine Related	13
Marijuana Related	0
Methamphetamine Related	19
Opioid related	214
Other Social service related	5
Other Substance related	10
Total	331

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	89
Referred by First Responder	6
Referred by Medical Professional	26
Referred by NH Project First	1
Referred by Safe Station	25
Referred by social service agency or clergy	18
Referred, other	42
Walk-ins	124
Total	331

*Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total
Medication Assisted Treatment	125
Outpatient-ASAM Level 1.0: Outpatient	58
Outpatient-ASAM Level 2.1: Intensive Outpatient	45
Outpatient-ASAM Level 2.5: Partial Hospitalization	4
Outpatient-Withdrawal Management	5
Peer Recovery Support	20
Residential-ASAM Level 3.1: Low Intensity	4
Residential-ASAM Level 3.5: High Intensity (Adult)	81
Residential-Withdrawal Management	44
Total	386

A client can receive multiple referrals.



Summary of Doorway Activity as of 2/29/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	3	6	17	26
Cheshire Medical Center	23	15	12	50
Concord Hospital	21	6	34	61
DHMC	12	8	19	39
Granite Pathways-Manchester	7	74	58	139
Granite Pathways-Nashua	0	14	6	20
Littleton Regional Healthcare	7	8	17	32
LRGHealthcare	7	58	156	221
Wentworth-Douglass	9	53	87	149
Total Individuals Served*	89	242	406	737

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Data Source: Doorway self-reported metrics dhhs-bdas-sor